## Offer Ref: CWPL-BBT/0085/18

## Shipan Barua

From: Md. Fahim Muntasir <fahim@cross-world.com>

Sent: Thursday, November 28, 2019 5:12 PM

Muhammad Nurul Alam To:

Cc: Sultan Sakauat Sarkar; Md. Ziaul Islam; Md.Rabiul Hasan; Shipan Barua; Md. Habibur

Rahman Jabed

Subject: RE: Regarding BBT dismantle, re-installation & Commissioning, And Servicing

charge issues for Joy Bangla Tower project at Ctg.

Dear Alom Vi,

# Thanks for your Email,

Please kindly input the software (Cross World) of this approved money from customer, or contract with CRM.

Please note that, According to your email, We will start the BBT re-installation & servicing task from Saturday (30/11/2019).

Best Regards,

Md. Fahim Muntasir | Cross World Power Ltd. | Asst. Engineer, Engineering Department | Plot 1/B, Road 90, Gulshan - 2, Dhaka 1212, Bangladesh | p: +880 2 5881 1858, 989 1442 Cell no: 01755694119 | f: +880 2 5881 5160 | M: fahim@crossworld.com w: www.cross-world.com



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**From:** Muhammad Nurul Alam [mailto:alam@cross-world.com]

Sent: Thursday, November 28, 2019 4:31 PM

To: Md. Fahim Muntasir

Cc: Sultan Sakauat Sarkar: Md. Ziaul Islam: Md. Rabiul Hasan

Subject: RE: Regarding BBT dismantle, re-installation & Commissioning, And Servicing charge issues for Joy Bangla

Tower project at Ctg.

#### Dear Fahim Bhai.

I m discussed with client regarding this issue, they are agreed 40,000 (forty thousand) tk will pay to CWPL. So I requesting to you BBT commissioning smoothly as soon as possible.

From: Md. Fahim Muntasir [mailto:fahim@cross-world.com]

Sent: Thursday, November 28, 2019 1:33 PM

To: Muhammad Nurul Alam

Cc: Sultan Sakauat Sarkar; Md. Ziaul Islam; Md. Rabiul Hasan

Subject: Regarding BBT dismantle, re-installation & Commissioning, And Servicing charge issues for Joy Bangla Tower

project at Ctg. Importance: High

### Dear Alom Vi,

According to your requirement, we have sent our manpower to power up at subject project, but physically we have not got the sufficient insulation level of riser BBT. In the meantime we have find out the water insertion inside BBT at subject project. You know that, Last time we have repaired to this defected BBT (This difficulties is 2<sup>nd</sup> time happen). As you know, this type of defects highly affects the chance to void the warranty of BBT. if we have find out the water

insertion inside BBT at your project, as well as the warranty will void from our BBT manufacturer. And will be effective of BBT servicing charge from installation & commissioning team.

Please note that, BBT dismantle, re-installation & commissioning, And Servicing charge will need 50,000.00. As you know that, we have installed two Riser BBT at this project of 1250A & 2000A (Ground to 17<sup>th</sup> floor). So, it's not possible to negotiate it. According to your conformation, we would planning to send our manpower for this task.

Please kindly take necessary action regarding this issues ASAP. And, If you have required any further information, please feel free contact with us.

## Best Regards,

Md. Fahim Muntasir | Cross World Power Ltd. | Asst. Engineer, Engineering Department | Plot 1/B, Road 90, Gulshan - 2, Dhaka 1212, Bangladesh | p: +880 2 5881 1858, 989 1442 Cell no: 01755694119 | f: +880 2 5881 5160 | M: fahim@crossworld.com w: www.cross-world.com



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