



**DHAKA CENTRAL  
INTERNATIONAL MEDICAL  
COLLEGE & HOSPITAL  
(PVT.)LTD.**

2/1 Ring Road, Shyamoli, Mohammadpur  
Dhaka-1207, Bangladesh  
Phone : +88 02 9124396  
Fax : +88 02 9118598  
E-mail : info@dcimch.com  
Web : www.dcimch.com

Ref.DCIMCH02/09/2018

Date: 09.06.2018

To,

**Cross World Power Ltd.**

Plot no-1/B, Road no -99,

Gulshan-02, Dhaka-1212.

**Subject:** Work Order for "Supply, Installation, Testing & Commissioning for Substation 315 KVA Substation at 2/1 Ring Road, Shyamoli, Mohammadpur, Dhaka-1207."

**Reference:** Your offer no-CWPL-Substation/01/18 dated March 28, 2018, subsquat discussion and your confirmation vide email dated March 28, 2018.

**Dear Sir,**

With reference to above, we are pleased to issue this **work order** for "Supply, Installation, Testing & Commissioning 315 KVA Substation at 2/1 Ring Road, Shyamoli, Mohammadpur, and Dhaka-1207." as outlined in our Tender Documents & BOQ to be installed at Dhaka Central International Medical College & Hospital at 2/1 Ring Road, Shyamoli, Mohammadpur, Dhaka-1207.

With reference to above, we are pleased to issue this work order on the following terms and conditions:

1. **Price : Total accepted Price of two sets of Substation** (1 nos. 315 KVA Substation) is **TK 19, 56,000/-** up to site (Nineteen Lac fifty six Thousand Only).

2. **Payment terms:**

**Mode of Payment will be as per below Table:**

- 40 % Advance Payment (Cash , Cheque, Or pay order)
- 40% after Delivery.
- 20% within thirty days after delivery or seven days after commissioning which will come first.

*Mh.*





**DHAKA CENTRAL  
INTERNATIONAL MEDICAL  
COLLEGE & HOSPITAL  
(PVT.)LTD.**

2/1 Ring Road, Shyamoli, Mohammadpur  
Dhaka-1207, Bangladesh  
Phone : +88 02 9124396  
Fax : +88 02 9118598  
E-mail : info@dcimch.com  
Web : www.dcimch.com

**3. Brief Specification:**

**For 315 KVA Sub-station:**

Transformer Rating: 315 KVA, 3 Phase, 11/0.433 KV Oil Type Transformer, Rated Voltage: 12 KV, KVA Rating: 315 KVA, Frequency: 50 Hz

Detail Technical Specification shall be in accordance with the Tender Document prescribed specification as well as the Bill of Quantities (BOQ) and General Condition of Contract (GCC).

- **Warranty:** Seller will be responsible for any manufacturing fault in the Sub-Station for 24 (Twenty four) months from the date of hand over. Seller shall supply at its own cost and expenses all spare parts during such periods.

**SERVICE COMMITMENT:**

**Response:** Any service calls to be attended within 2 hours of communication to you. Communication could be through Phone, SMS, Email and or any other electronic mode.

**Resolution:** You have to resolve the service problem within 4 hours of receiving the call.

**Uptime Commitment:**

- We guarantee 98% availability of Sub-station is a year. It means the cumulative yearly down time will not be more than 7 days.
- Any call will be attended within 02 hours during (8 am to 8 pm). After that the emergency service will be provided.
- If the cumulative down time is more than 7 days i.e 168 hours in a year, 10 days free service will be extended for each cumulative 24 hours breakdown but not part off.
- If Sub-station is down for more than 5 days in continuation, 50 days warranty/CMC period will be extended as applicable.
- For AMC half yearly basis payments are to be released against submission of Bill along with supporting service report signed by the DCIMCH.

*[Signature]*





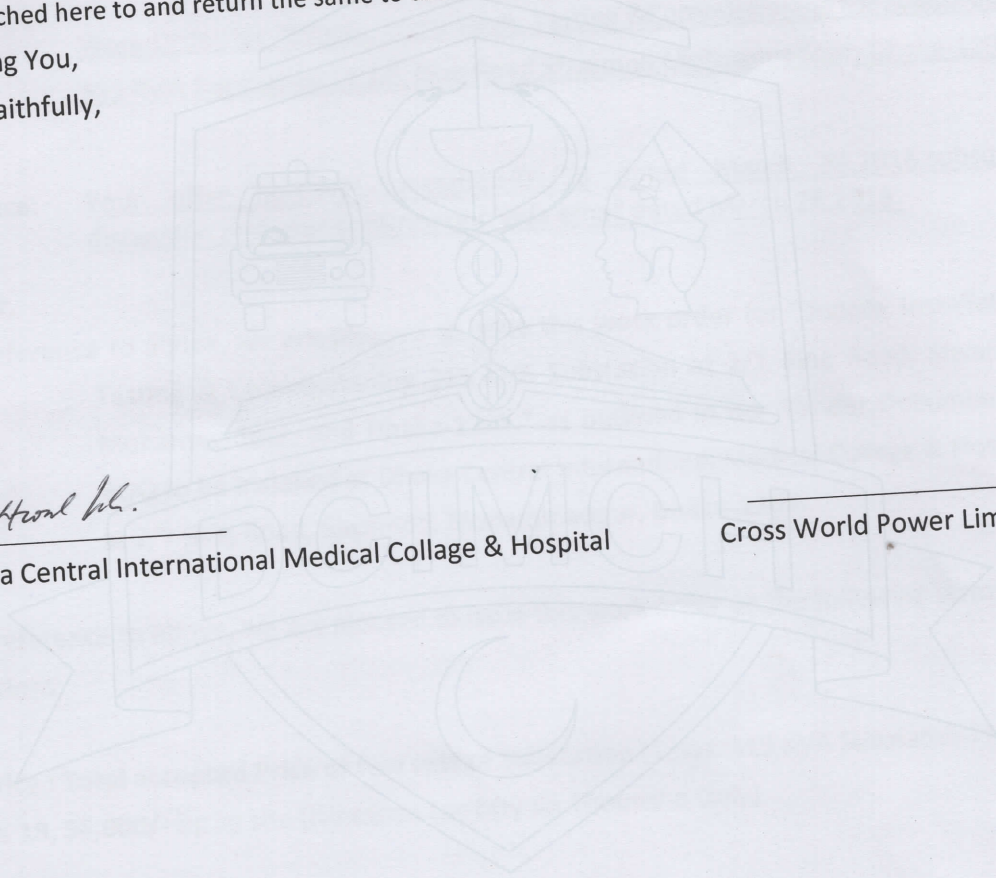
**DHAKA CENTRAL  
INTERNATIONAL MEDICAL  
COLLEGE & HOSPITAL  
(PVT.)LTD.**

2/1 Ring Road, Shyamoli, Mohammadpur  
Dhaka-1207, Bangladesh  
Phone : +88 02 9124396  
Fax : +88 02 9118598  
E-mail : info@dcimch.com  
Web : www.dcimch.com

- a) **Penalty:** If installation time exceeds 90 days from the date of delivery of Materials at site & after Site readiness as per approved GAD, then the client will charge @ 0.05% of order value for every week as penalty to the maximum of 5% of the total Contract Value. In this 90 Day's time frame any civil work Delay from Customer Side is not include.

If the terms and Condition are acceptable to you, please sign the copy of this work order attached here to and return the same to the undersigned for our record and reference.

Thanking You,  
Yours faithfully,



*Signature*

Dhaka Central International Medical Collage & Hospital

Cross World Power Limited.