

From: Habibur Rahman <habib@cross-world.com>
Sent: Tuesday, February 11, 2020 4:22 PM
To: 'Saiful Bashar'; Ahmmed Sayed <ahmmed@cross-world.com> (ahmmed@cross-world.com)
Cc: 'Harunor Rashid'; 'Maruf Ahmed'; 'Muhammad Nurul Alam'; Ferdous Al Kaium <ferdous.kaium@cross-world.com> (ferdous.kaium@cross-world.com); nabi@cross-world.com; shipan@cross-world.com; 'Md.Monjurul Karim Adib' (Adib@cross-world.com); 'sayeful@cross-world.com' (sayeful@cross-world.com)
Subject: RE: Accident during delivery.
Attachments: IMG-20200211-WA0001.jpg; IMG-20200211-WA0002.jpg; IMG-20200211-WA0003.jpg; IMG-20200211-WA0004.jpg; IMG-20200211-WA0000.jpg

Dear Concern,

Refer to below incident, our service personnel from Comilla zone rectify that the Fuel pipe broken as attached pic which can't repaired. Also, local Canopy top sheet damaged.

In that situation, for Customer satisfaction COO sir advice- to send another DG to Client premises at Tonight (11-Feb-2020). Also, make sure the returned DG & Canopy workable as soon as possible.

This is for your kind information.

Sincerely,

Md. Habibur Rahman | CROSS WORLD POWER LTD | Manager, Customer Relations| House 1/B, Road 90
Guilshan-2 Dhaka 1212, Bangladesh| Cell: 01755514711, p: +880 2 5881 1858, 989 1442 | f: +880 2 5881 5160
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From: Saiful Bashar [<mailto:bashar@cross-world.com>]
Sent: Tuesday, February 11, 2020 1:46 AM
To: Ferdous Al Kaium
Cc: Md. Habibur Rahman Javed; Harunor Rashid; Maruf Ahmed; Muhammad Nurul Alam
Subject: Accident during delivery.

Dear Ferdous Bhai,

We have been started to delivery of 45 kva DG this evening towards Chittagong. There an accident have been occurred on the way. Another truck crushed on our truck from behind. Highway police rescued both truck and took away to the Gowripur police station. I am trying to manage the situation. Transport vendor is Sakib Transport.

BR,
Bashar.

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Handwritten signatures and dates:
11/02/2020
Rashid 11/02/2020

Notes:
1. Please enforce the compensation for the accident and damage at best jurisdiction.

2. Advice to add compensation coverage with the transport vendor up.
3. How this damage cost to be insured in our books & accounts. Need to advise firm cost.

Handwritten notes and signatures:
will discuss Wednesday
Protect meeting
11/02/2020
Rashid 11/02/2020