## **Habibur Rahman**

Habibur Rahman <habib@cross-world.com> From:

Sent: Tuesday, February 11, 2020 4:22 PM

'Saiful Bashar'; Ahmmed Sayed <ahmmed@cross-world.com> (ahmmed@cross-world.com) To: Cc:

'Harunor Rashid'; 'Maruf Ahmed'; 'Muhammad Nurui Alam'; Ferdous Al Kaium <ferdous.kaium@crossworld.com> (ferdous.kaium@cross-world.com); nabi@cross-world.com; shipan@cross-world.com;

'Md.Monjurul Karim Adib' (Adib@cross-world.com); 'sayeful@cross-world.com' (sayeful@cross-world.com)

RE: Accident during delivery.

Attachments: IMG-20200211-WA0001.jpq; IMG-20200211-WA0002.jpq; IMG-20200211-WA0003.jpq; IMG-20200211-

WA0004.jpg; IMG-20200211-WA0000.jpg

## Dear Concern,

Subject:

Refer to below incident, our service personnel from Comilla zone rectify that the Fuel pipe broken as attached pic which can't repaired. Also, local Canopy top sheet damaged.

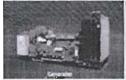
In that situation, for Customer satisfaction COO sir advice- to send another DG to Client premises at Tonight (11-Feb-2020). Also, make sure the returned DG & Canopy workable as soon as possible.

This is for your kind information.

Sincerely,

Md. Habibur Rahman | CROSS WORLD POWER LTD | Manager, Customer Relations | House 1/B, Road 9/1 Gulshan-2 Dhaka 1212, Bangladesh | Cell: 01755514711, p: +880 2 5881 1858, 989 1442 | f: +880 2 5881 5160

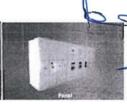
le: habib@cross-world.com | w: www.cross-world.com











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12404 Please enlore the Compendation for Dr and Canron Sama at best with Hitran. 2. Agripe to ald Country

From: Saiful Bashar [mailto:bashar@cross-world.com] Sent: Tuesday, February 11, 2020 1:46 AM

To: Ferdous Al Kaium

To: Ferdous Al Kaium

Cc: Md. Habibur Rahman Jabed; Harunor Rashid; Maruf Ahmed; Muhammad Nurul Alam

**Subject:** Accident during delivery.

3. How this damake Cof to be insported in our Boing

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Dear Ferdous Bhai,

We have been started to delivery of 45 kva DG this evening towards childagons. There an accident have been occurred on the way. Another truck crushed on our truck from behind. Highway police rescued both truck and took away to the Gowripur police station. I am trying to manage the situation. Transport vendor is Sakib Transport.

BR. Bashar.

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